Growth
Evaluate and support services and projects that meet the needs of the community

RHC Visits

Legend: Budget, Current, Linear (Current)

Outpatient Visits

Legend: Budget, Current, Linear (Current)

Specialty Clinic Visits

Legend: Budget, Current, Linear (Current)

Swing Bed Days

Legend: Budget, Current, Linear (Current)
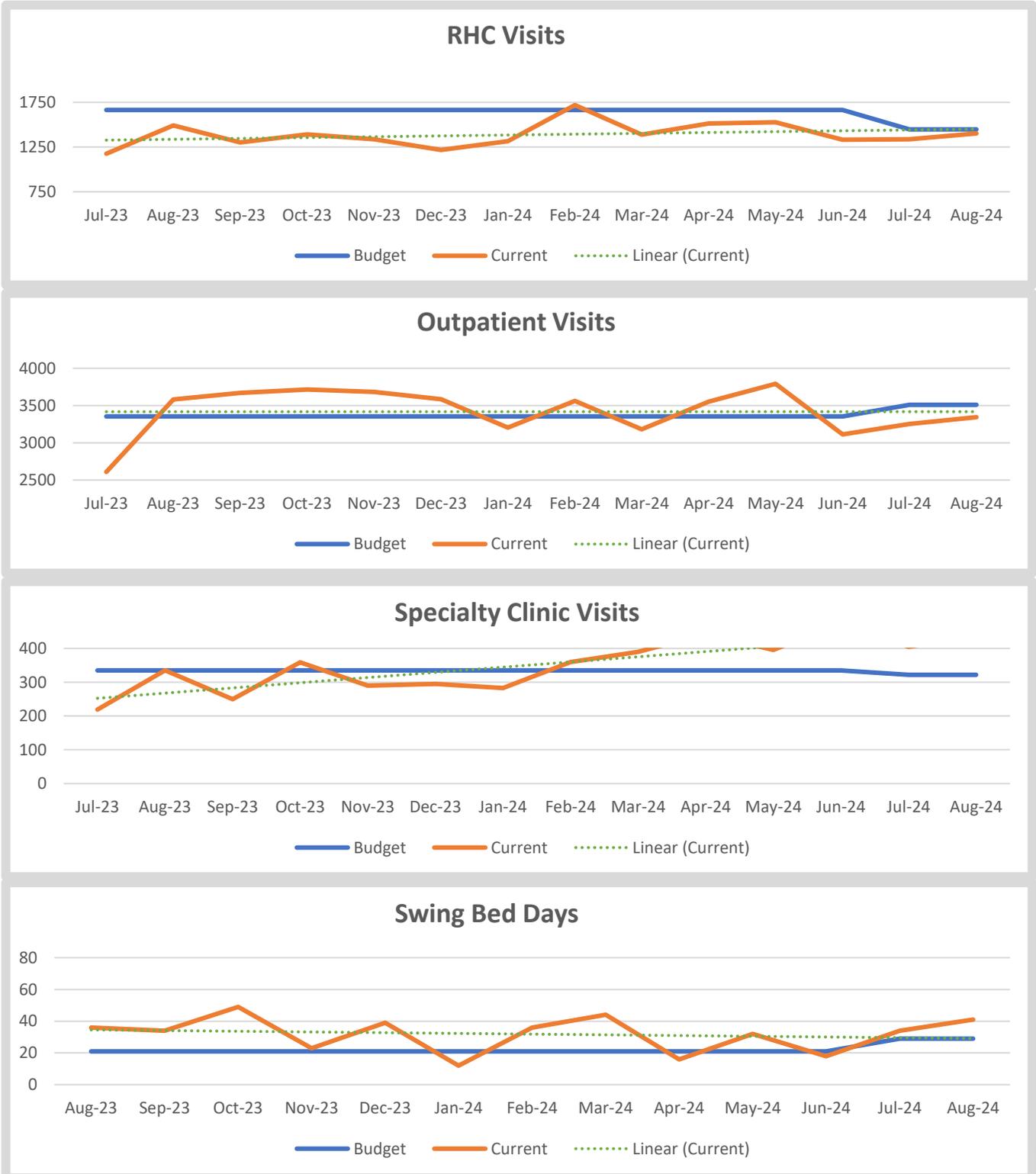
Patient Satisfaction
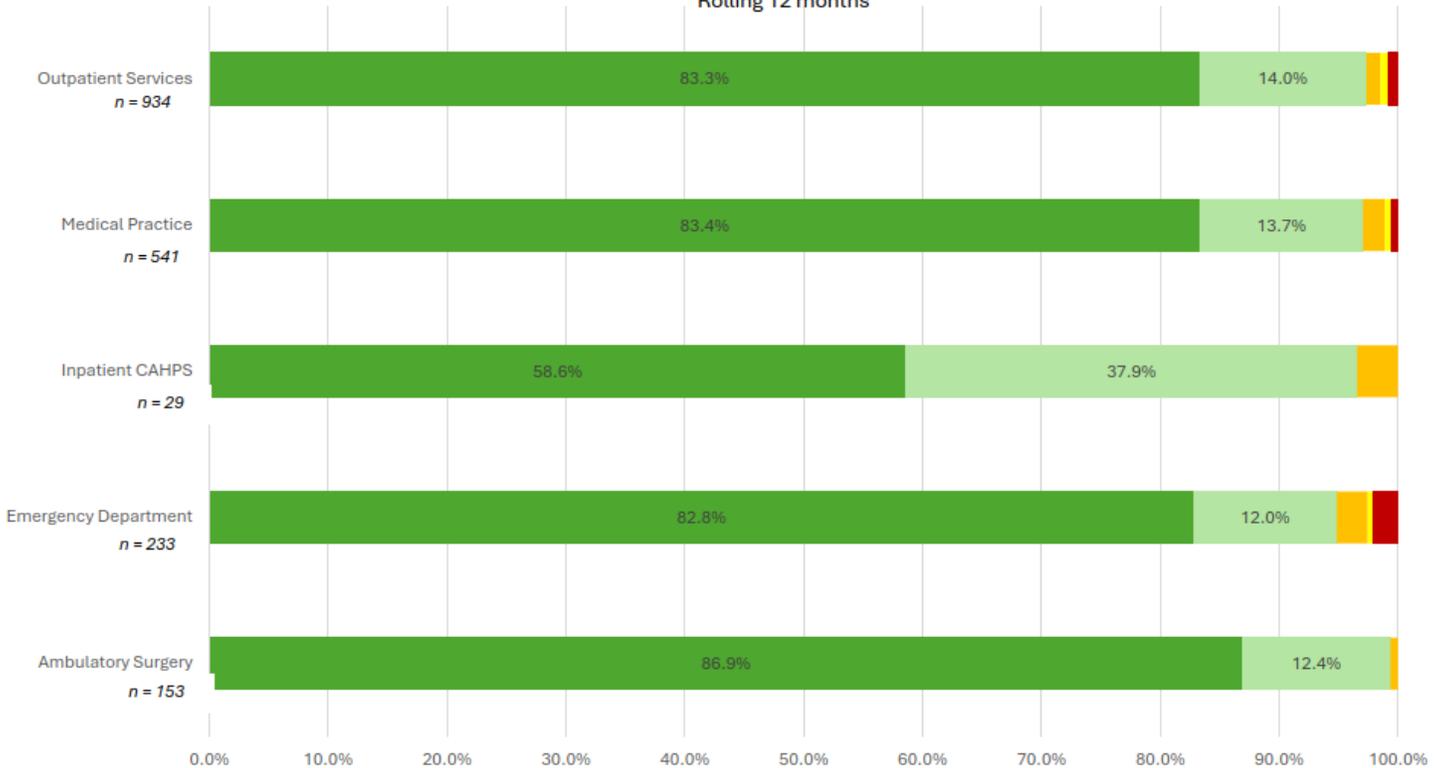## Ensure excellence in all aspects of the patient experience across the continuum of care

Top Box Patient Satisfaction Scores

Legend: Ambulatory Surgery, Emergency, Inpatient, Clinics, Outpatient

X-axis: Q 2 2023, Q3 2023, Q4 2023, Q1 2024, Q2 2024, Q3 2024
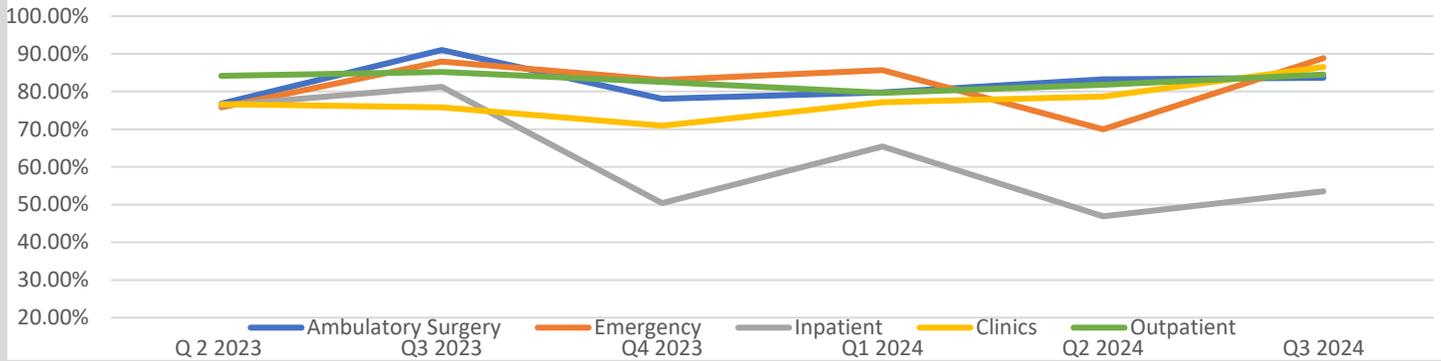
Likelihood To Recommend- Distribution of Responses
Rolling 12 months

Category	Definitely Yes/Very Good	Probably Yes/Good
Outpatient Services (n = 934)	83.3%	14.0%
Medical Practice (n = 541)	83.4%	13.7%
Inpatient CAHPS (n = 29)	58.6%	37.9%
Emergency Department (n = 233)	82.8%	12.0%
Ambulatory Surgery (n = 153)	86.9%	12.4%

Legend:
- ■ Definitely Yes/Very Good
- ■ Probably Yes/Good
- ■ Probably No/Fair
- ■ No/Poor
- ■ Definitely No/Very Poor

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Davis County HOSPITAL & CLINICS

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